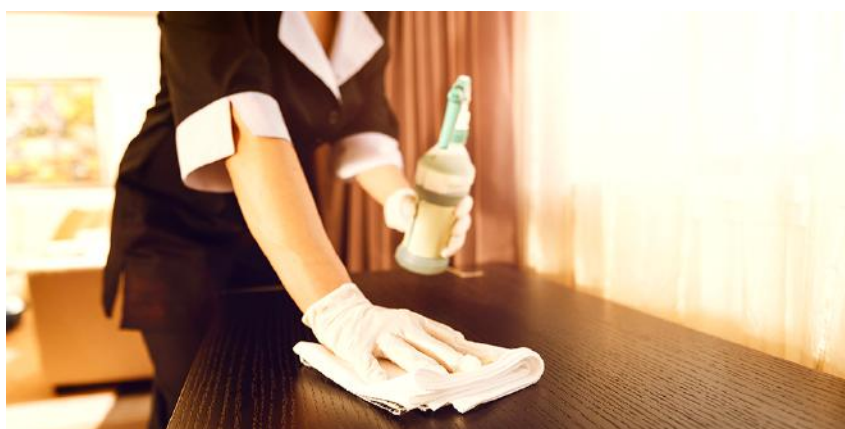


ABOUT COLLINS HEALTH AND SANITATION PROGRAM

The safety and security of our guests, visitors and team members remains the highest priority at Collins Hotel. Under the guidance of the CDC, local government and health officials, Collins is expanding its cleaning program that will introduce a new standard of hotel cleanliness and disinfection. **Collins** builds high housekeeping and hygiene standards, where hospital-grade cleaning products and upgraded protocols are currently in use to ensure Collins guests enjoy an even cleaner and safer stay. This program is not limited to guest rooms, but **extends across the entire hotel experience** – from arrival to departure.



KEY FEATURES

- **Extra disinfection of top 10 high touch areas** in guest rooms such as light switches, door handles, telephones and remote controls.
- Increased cleaning frequency of **public areas to multiple times daily**.
- **Public restrooms** are equipped with touch free devices
- **Acrylic Plexiglas** over the Front Desk
- **Hand sanitizer dispensers** at entrances and high traffic areas.
- **Reduced paper amenities** (like pads and guest directories) in rooms.
- Evaluation of new technology like **ultraviolet light** to sanitize and disinfect surfaces and objects.
- **Enhanced Team Member safety and well-being** with personal protective equipment, including masks and gloves, and enhanced training and protocols.
- **Disinfecting key cards** before and after each use.
- **Physical distancing** encouraged by standing at least six feet while in lines, using elevators or moving around the property

WHY?

Travelers and our guests are expecting a higher standard of cleanliness and disinfection than ever before.

71% OF CONSUMERS GLOBALLY ARE CLEANING MORE THEMSELVES

3 OF THE TOP 4 ACTIONS A HOTEL CAN TAKE TO MAKE GUESTS FEEL SAFE ARE ABOUT **ADDITIONAL CLEANING**

